

Please send your completed booking form to:

Ski Peak Limited

Barts End, Crossways Road, Grayshott, Surrey GU26 6HD

Telephone: 01428 608070 Fax: 01428 608071

Email: info@skipeak.com



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|--|---|
| <p>Party Leader (to whom all correspondence will be sent)</p> <p>Title: _____ First Name: _____ Surname: _____ <small>(as in passport) (as in passport)</small></p> <p>Address: _____ _____ _____ Postcode: _____</p> <p>Tel. Home: _____ Tel. Work: _____</p> <p>Fax No: _____ Email: _____</p> <p>Holiday Details</p> <p>Name of Accommodation: _____</p> <p>Date of Arrival: Number of Nights: _____</p> <p>How did you hear of us? _____</p> | <p>Payment Details (Payable with Booking Form)</p> <p>Deposits £100 per person per week; £200 for Saskia.</p> <p style="text-align: center;">Total Enclosed £ </p> <p>Remainder payable 8 weeks before departure date.</p> <p>Credit Card Number _____</p> <p>Expiry Date _____ 3 digit security code _____</p> <p>If you want to pay your balance by Visa or MasterCard there will be a 1% service charge; Amex 1.5%.</p> |
| <p style="text-align: right;">Deposits are not refundable.</p> <p><input type="checkbox"/> Tick here if you wish us to automatically debit the above credit card one week before departure for lift passes (no CC surcharge) as per the booking form overleaf.</p> <p>Declaration I have read the Booking Conditions and agree to their terms in respect of and on behalf of all those named below and overleaf.</p> <p>Signature: _____</p> <p>Name _____</p> <p>Date _____</p> | |
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Lift Pass Codes. Kindly pay for your Lift Passes before your holiday

AF: Adult Full Area **AL:** Adult Local Area **CF:** Child under 13 or Adult 65+ Full Area
CL: Child under 13 or Adult 65+ Local Area **FF:** Free Full Area for Child under 5 or Adult 72+

Day Nursery Packages. Booked in advance, but paid for in the resort direct to the Day Nursery

Option G: Garderie (Day Nursery) 5 1/2 days – 9.00am-5.00pm, €135.00
Option GP: Garderie (Day Nursery) 6 afternoons – 1.00pm-5.00pm, €95.00 **All Ski Lessons should be booked direct.**

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How to book

1. Telephone.

Call us on **01428 608070** in order to check if your preferred accommodation is available. Our office will make every effort to satisfy your particular requirements.

2. Booking Form and Deposit.

You should fill in the Booking Form and send it to us with your cheque or credit card details without delay. We are only able to hold accommodation for a few days. If you are paying more than 8 weeks in advance we will accept a deposit of £100 per person per week; £200 for Saskia.

3. Full Payment.

Payment must be made in full no less than eight weeks prior to departure. For credit card payments made by Visa or Mastercard we regret there is a 1% service charge and for American Express 1.5%, except on deposits.

4. Travel Information.

The travel documents will be sent to you approximately 2 weeks before departure. Please check these carefully and let us know if you require any further information. Customers are advised to consult the Foreign and Commonwealth Office (FCO) web site for travel advice to France on www.fco.gov.uk. All UK nationals will require a valid full passport for travel to France. We advise that you apply for a full passport no later than 8 weeks before departure.

4. Travel Insurance.

It is a condition of booking with us that you should have adequate insurance to cover both the risk of cancellation and other risks whilst you are away. You should be covered for the activities you might undertake on your winter sports holiday. We recommend MPI Brokers tel: 0870 333 4005, mpibrokers.com.

6. No Surcharges.

We guarantee that once full payment has been received there will be no surcharges. Our prices include VAT, Airport taxes and the Air Passenger Duty of £10 per person.

7. Financial Guarantee.

The air holidays and flights in this brochure are ATOL protected, since we hold an Air Travel Organiser's License granted by the Civil Aviation Authority. Holidays that do not include flights are separately protected by our arrangements with AITO Trust.

Call us on 01428 608070 or visit www.skipeak.com



Quality Charter

The Association Of Independent Tour Operators



AITO is the Association for independent and specialist holiday companies. Our member companies, usually owner-managed, strive to create overseas holidays with high levels of professionalism and a shared concern for quality and personal service. The Association encourages the highest standards in all aspects of tour operating.

Exclusive Membership

AITO sets criteria regarding ownership, finance and quality which must be satisfied before new companies are admitted to membership. All members are required to adhere to a Code of Business Practice which encourages high operational standards and conduct.

Financial Security

An AITO member is required to protect money paid by customers to the member for any holiday sold under the AITO logo. This protection applies to customers who are in the UK at the time of booking or to overseas customers who have booked directly with the member. Members have to comply with UK Government Regulations in this respect. Members submit details of their bonding or guarantee arrangements to the Association on a regular basis.

Professional Service and Continual Improvements

All members are committed to high standards of service and believe in regular and thorough training of employees. Members continually seek to review and improve their holidays. They listen to their customers and always welcome suggestions for improving standards.

Accurate Brochures and Web Sites

All members do their utmost to ensure that all their brochures and other publications, print or electronic, clearly and accurately describe the holidays and services offered.

Monitoring Standards

AITO endeavours to monitor quality standards regularly. All customers should receive a post-holiday questionnaire the results of which are scrutinised by the Association.

Responsible Tourism

All members acknowledge the importance of AITO's Responsible Tourism guidelines, which recognise the social, economic and environmental responsibilities of tour operating. Those demonstrating their achievements beyond the pure acceptance of this principle are recognised by the award of 2 or 3 star status.

Customer Relations

All members endeavour to deal swiftly and fairly with any issues their customers may raise. In the unlikely event that a dispute between an AITO member and a customer cannot be settled amicably, AITO's low-cost Independent Dispute Settlement Service may be called upon by either side to bring the matter to a speedy and acceptable conclusion.

Ski Peak Limited is a member of the Association of Independent Tour Operators.

To contact the Association, visit www.aito.co.uk or call 020 8744 9280.

Guests say...

"I love this place so much! It feels like home now."

Chalet Saskia,
28th March 2010

Conditions of booking



1. Deposits and Bookings No contract shall exist between the Client, which expression shall include all persons on whose behalf the Client books, and Ski Peak Limited (hereinafter called Ski Peak) until a Booking Form signed by the Client and an appropriate deposit has been received and confirmed in writing by Ski Peak. Deposits and insurance premiums are not refundable unless we are unable to accept your booking.

2. Payment of the Balance Payment of the balance due must be made no later than 8 weeks before the departure date. For bookings within 8 weeks of the departure date the total cost of the holiday is immediately payable. In all cases Ski Peak reserves the right to cancel the holiday arrangements, without any obligation to refund or make alternative arrangements, where the Client fails to make payments as stipulated.

3. Prices All prices have been based on an exchange rate of €1.25 = £1.00 and known costs as at 1st June 2010. There will be no surcharges levied once the full payment of your holiday has been received by Ski Peak. Until such time as full payment has been received we reserve the right to pass on the amount of any increases due to transportation costs including the cost of fuel or dues, taxes or fees chargeable for services such as landing taxes or embarkation or disembarkation fees at airports imposed on us in connection with your holiday. No increase in costs as a result of currency fluctuations will be charged unless the exchange rate changes by more than 5%. In all cases Ski Peak will absorb an amount equivalent to 2% of the holiday price, excluding insurance premiums and any amendment charges. If this means paying more than 10% of the holiday price you will be entitled to cancel your holiday with a full refund of all money paid to Ski Peak except for any premium paid for holiday insurance and amendment charges. Should you decide to cancel because of this, you must exercise your right to do so within 14 days of the date of the invoice.

4. Consumer Protection The air holidays and flights in this brochure are ATOL Protected, since we hold an Air Travel Organiser's Licence granted by the Civil Aviation Authority. Our ATOL number is ATOL 2697. In the unlikely event of our insolvency, the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid to us for an advance booking. For further information, visit the

ATOL website at www.atol.org.uk. Ski Peak Ltd. is also bonded with AITO Trust Ltd. for the protection of its package holidays that include independent travel. Any money paid to an agent under or in contemplation of a contract is held by the agent as agent for the licence holder until the date on which the agent pays the money to Ski Peak Limited.

5. Alteration or Cancellation by Ski Peak In the unlikely event of Ski Peak making a major alteration to or cancelling a holiday, Ski Peak shall offer the client the choice of a holiday from the brochure (where the price is less Ski Peak will refund the difference) or alternatively a full refund. The client will be entitled to compensation in the event of Ski Peak making a major alteration to or cancelling a holiday, save for reasons beyond its control. This compensation is given according to the period by which alteration or cancellation precedes departure date: nil if more than 57 days before departure, £40 if 56-29 days before departure, £60 if 28-15 days before departure and £100 if less than 15 days before departure. Unless it involves a significant reduction in the time spent in the resort, a change in flight time, destination airport or carrier/type of aircraft by Ski Peak shall not constitute a major alteration.

6. Cancellation by the Client Cancellation shall take effect only when written notification from the person signing the booking form is received by Ski Peak. Cancellation fees shall be levied according to the period by which cancellation precedes departure and are expressed by a percentage of the total holiday price (inclusive of extras) as follows: loss of deposit and insurance up to 57 days before departure, 35% if 56 - 43 days before departure, 55% if 42 - 29 days before departure, 75% if 28 - 15 days before departure and 100% if 14 days or less before departure. Travel documents, vouchers etc. must accompany the written cancellation in order for the latter to be effective. You may change your booking up to 14 days before departure by transferring it to another person if you are unavoidably prevented from travelling, and the transferee meets any conditions which may apply to the holiday and agrees to the terms of the booking agreement. The right of transfer is subject to the payment of an administration fee of £25 per person together with all additional charges of whatever sort imposed by the suppliers providing the component parts of your holiday charges.

7. Travel Ski Peak cannot accept responsibility for clients missing aircraft due to late arrival of connecting aircraft or late check-in at the airport. Clients are responsible for the provision of all necessary valid documents. All UK nationals will require a valid full passport for travel to France. We advise that you apply for a full passport not less than 8 weeks before departure. No visas are required by UK nationals at the time of going to press.

8. Damage by & Behaviour of the Client Ski Peak shall be entitled to recover from the Client the amount of all claims made against Ski Peak in respect of any damage caused by the Client to the accommodation or other property. The Client undertakes to deport himself in an orderly fashion and not to disrupt the enjoyment of others on holiday with him or to prejudice Ski Peak's reputation with the owners of its accommodation or its suppliers. The holiday of any client in breach of this clause shall be terminated and Ski Peak shall have no further contractual obligations towards him.

9. Liability (i) Where you do not suffer personal injury or death, Ski Peak accepts liability should any part of your holiday arrangements booked with us not be as described in the brochure and not be of a reasonable standard. Subject to (iii) below, we will pay you reasonable compensation if this affects the enjoyment of your holiday. Any sums received by you from suppliers, such as from airlines due to the Denied Boarding Regulations 1992 (in this case sums paid by the airline constitute the full amount of your entitlement to compensation for all matters flowing from the airline's action) will be deducted from any sum paid to you as compensation by Ski Peak. (ii) Where you suffer death or personal injury as a result of an activity forming part of your holiday arrangements with Ski Peak, we accept responsibility subject to (iii) and (v) below. Where such death or personal injury arises in the course of air travel, rail travel, sea travel or hotel accommodation, our liability and/or the amount of compensation you will receive will be limited in accordance with the provisions of any relevant International Conventions. (iii) Ski Peak accepts liability in accordance with (i) and (ii) above unless the cause of the failure in your holiday arrangements or any death or personal injury you may suffer is not due to any fault on the part of Ski Peak or its servants, agents or suppliers, and was

your own fault, or the actions of someone unconnected with your holiday arrangements or due to unusual or unforeseeable circumstances or events which could not have been anticipated or avoided by ourselves or our servants, agents or suppliers even with the exercise of all due care. (iv) It should be noted that the acceptance of liability on our part referred to in (i), (ii), (iii) above is subject to assignment by you to Ski Peak of your rights against any servant, agent or supplier of Ski Peak which is in any way responsible for the failure of your holiday arrangements or any death or personal injury you may suffer.

(v) Where you book an optional excursion or make further arrangements for your holiday whilst in resort, or where you book such an excursion or make such extra arrangements through Ski Peak, whether before departure or whilst in resort, and make payment for such excursion or extra arrangements directly to the relevant supplier, Ski Peak accepts no liability for any failure in such arrangements, or any death or personal injury which you may suffer.

10. Baggage of the Client All baggage and personal possessions remain at all times and in all circumstances at the owner's risk except where Ski Peak has proved to be negligent.

11. Complaints by the Client Should you have any cause for complaint whilst on holiday, our local representatives should be immediately advised of your dissatisfaction so that remedial action, where possible, can be taken without delay. If you wish to pursue a claim against us, written notice must be given to us no later than twenty eight days after the end of your holiday. If you have a dispute with Ski Peak which you are unable to resolve, you may call upon the low-cost AITO Independent Dispute Settlement Service (details on request). Claims which apply principally or exclusively in respect of (or as a consequence of) illness or physical injury are not admissible for settlement under the service.

12. Jurisdiction These conditions and any contract to which they apply are governed in all respects by English Law.

Ski Peak Limited, Barts End, Crossways Road, Grayshott, Surrey GU26 6HD Tel: 01428 608070 Fax: 01428 608071 Email: info@skipeak.com